

Operations Notice



June 29, 2020


Operations Notice 20-30

Re: Increased passenger capacity

On June 24, the province announced the start of Phase 3 of the recovery plan. To support this change BC Transit has updated the standards for ridership while maintaining safety protocols for our operators and not overloading buses.

Effective July 1, we will be increasing the maximum passenger capacity to equal a nearly full seated load on all conventional medium and heavy-duty buses. Light duty buses are to limit ridership to 50 per cent of seated load (some adjustment will be required where wheelchair positions are in use). The table below outlines the maximum passenger loads by bus type.

	Recovery Passenger Capacity	
Bus Type	Increased passenger count to near seated capacity Effective 01 July	Full load including standees (not at this time)
Heavy Duty	30-40	64-81
Mid Duty #1	30	54-57
Mid Duty #2	20	39
Light Duty	10-15	No Standees
Heavy duty = nova, new flyer Medium duty #1 = vicinity, dart 30/35' Medium duty #2 = vicinity 27.5' Light Duty = ARBOC, Sprinter, International, Polar * *used for HandyDART including attendants		



To maintain transit operator safety we will be maintaining the following safety protocols during this transition period:

- Vinyl panel in drivers area
- Enhanced cleaning of drivers area
- Restricted mobility aid usage on conventional buses
- Retrofit of conventional fleet with full driver doors
- Markings on the floor and onboard signage
- Extended distance for red line
- PPE for drivers
- Promotion of mask usage by passengers
- Signage at bus stops and exchanges

As our customers return and ridership increases we must continue to operate a reliable service and by gradually increasing capacity we can minimise the impact of pass ups. This change is in line with our Transit recovery plan that was supported by the Province and WorkSafe BC. .

I appreciate your efforts to help us recover our ridership and continue to provide an essential service.

Tim Croyle
Vice President of Operations and Chief Operating Officer
BC Transit

